



AGENDA
Meeting of BEEDC Board of Directors
August 11, 2026, 6:00 p.m.
Bruceville-Eddy City Hall
144 Wilcox Drive, Eddy, Texas, 76524

Notice is hereby given that the Bruceville-Eddy Economic Development Corporation will conduct a Meeting on Tuesday, August 11, 2026 beginning at 6:00 PM at the regular meeting place in Council Chamber at City Hall, 144 Wilcox Drive, Eddy, Texas, and notice of meeting giving time, place, date and subject was posted as described in V.T.C.A., Government Code §551.041 for the purpose of considering the following agenda items:

**Meetings are available to watch on our YouTube Channel:
Search for “The City of Bruceville-Eddy” and click the subscribe button.**

Please mute your phones and computers to avoid any interference during the meeting

1. **CALL TO ORDER**
2. **OPENING PRAYER**
3. **PLEDGE OF ALLEGIANCE**
4. **HONOR THE TEXAS FLAG**
Honor the Texas flag; I pledge allegiance to thee, Texas, one state under God, one and indivisible.
5. **ROLL CALL**
6. **COMMUNITY ANNOUNCEMENTS**
7. **CITIZEN COMMENTS AND REPORTS**

At this time, comments will be taken from the audience on any subject matter. To address the Board of Directors, please sign the ‘Speaker’s Card located on the table just inside the Council Chamber and deliver to the City Secretary before the meeting begins. Please limit comments to five (5) minutes. In accordance with the Open Meetings Act, the Board of Directors may not discuss or take action on any item that has not been posted on the Agenda.

8. **CONSENT AGENDA**
 - A. Discuss, consider, and possibly take action to approve the minutes from the May 19, 2026 meeting of the Bruceville-Eddy Economic Development Corporation.

9. **TREASURER'S REPORT**

10. **CITY ADMINISTRATOR'S REPORT**

11. **BEEDC BOARD MEMBER UPDATES**

12. **ITEMS FOR CONSIDERATION**

Discuss, take action or pass on any of the following:

- A. Board to discuss, consider, and possibly take action to approve board appointments.
- B. Board to discuss, consider, and possibly take action to approve a new website hosting provider.
- C. Board to discuss, consider, and possibly take action to approve the water tower renovation.

13. **SELECTION OF NEXT MEETING DATE AND TIME**

14. **ADJOURNMENT**

CERTIFICATION

I certify that the above notice of meeting was posted on the bulletin board at City Hall, 144 Wilcox Drive, Eddy, Texas on Wednesday, August 5, 2026, at 4:40 pm and on the City's website at www.bruceville-eddy.us.

Renee Flores, City Secretary

I certify that the attached notice and agenda of items to be considered by the Board of Directors was removed by me from the City Hall bulletin board on the _____ day of ____, 2026.

By: _____ Title: _____

NOTICE

This facility is wheelchair accessible and accessible parking spaces are available. Request for accommodations or interpretive services must be made 48 hours prior to this meeting. Please contact the City Administrator at (254) 859-5700, via facsimile at (254) 859-5779 or email at lcutrone@bruceville-eddy.us for further information. Braille is not available.

The Board of Directors may go into a Closed Executive Session pursuant to Texas Government Code §§551.071, 551.072, 551.074, 551.076, 551.087 and §418.183(f) of the Texas Disaster Act. Refer to list below and incorporated herein. A Closed Executive Session may be held, under these exceptions, at any time during the meeting that a need arises for the Board of Directors to seek advice from the City Attorney as to the posted subject matter of this Board of Directors meeting.

TEXAS GOVERNMENT CODE EXCEPTIONS

EXCEPTION	DESCRIPTION
551.071	Consultations with Attorney
551.072	Deliberations about Real Property
551.074	Personnel Matters
551.076	Deliberations Regarding Security Devices or Security Audits
551.087	Deliberation Regarding Economic Development Negotiations
418.183(f)	At any time during a state of disaster. A governmental body subject to Chapter 551 is not required to conduct an open meeting to deliberate information to which this section applies. Notwithstanding Section 551.103(a) , the governmental body must make a tape recording of the proceedings of a closed meeting to deliberate the information.

Bruceville-Eddy Economic Development Corporation

Meeting Minutes

May 19, 2026

6:00 p.m.

Bruceville-Eddy City Hall

144 Wilcox Drive, Eddy, Texas 76524

Official Minutes

1. Call to Order

Meeting called to order by the President at 6:00.

2. Opening Prayer

C.W. Whorton led the invocation.

3. Pledge of Allegiance

Darrin Weaber led the Pledge of Allegiance.

4. Honor the Texas Flag

Darrin Weaver led the Texas Pledge.

5. Roll Call

Directors present: Darrin Weaver, Jim Marshall, C.W. Whorton, Gale Pyle, Patsy Duty, Ginger Tolbert, and Sonda Prater. A quorum was present.

6. Citizen Comments and Reports

Mr. Tucker expressed concerns regarding lighting from the proposed service station, requested consideration of Dark Sky standards and lighting ordinances, and encouraged long-term planning for future commercial development.

7. Approval of Minutes

A. Discuss, consider, and possibly take action to approve the minutes from the February 17th, 2026 meeting of the Bruceville-Eddy Economic Development Corporation.

Motion by C.W. Whorton, second by Jim Marshall, to approve the February 17, 2026 minutes. Motion carried unanimously.

8. Treasurer's Report

Patsy Duty reported approximately \$5,000 in monthly revenue. Report received.

9. City Administrator's Report

Lawrence Cutrone provided updates on Eagle Prairie Phase I infrastructure, sewer installation, roadway schedule, and the Comprehensive Plan. Board discussion included future development, infrastructure capacity, grant funding, and upcoming public engagement.

Gary Lucas spoke regarding questions about the comprehensive plan analysis. Mr. Cutrone spoke regarding the grant for the comprehensive plan and Mr. Whorton spoke on how the community will be involved.

10. BEEDC Board Member Updates

Mr. Tucker spoke regarding the water tower renovation project.

The board discussed updates regarding economic development contacts, website planning, monument planning, water tower improvements, and community appearance.

11. CR Engineering Presentation on possible service station build and request to redesign evergreen street route.

Ms. Wendy spoke on behalf of CR Engineering and gave a presentation to the board regarding the proposed service station development and Evergreen Street redesign. Discussion included roadway alignment, signage, TxDOT coordination, local hiring, neighborhood input, and preserving the City's character. No action was taken.

12. Items for Consideration

B. Board to discuss, consider, and possibly take action to approve BEEDC budget for FY 26/27.

The board discussed Eagles Landing funding temporary flood lighting. Motion made by Ginger Tolbert on the Budget consideration for FY 2026-2027 to be postponed until actual expenditures are available, seconded by C.W. Whorton. Motion carried unanimously.

13. Next Meeting

Motion by C.W. Whorton was made to hold the next meeting on August 11, 2026 at 6:00 p.m., seconded by Jim Marshall. Motion carried unanimously.

14. Board Comments

Board members emphasized keeping the City informed and involved in ongoing economic development discussions.

15. Adjournment

Meeting adjourned at 7:28 p.m.

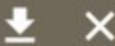
Sonda Prater, EDC Secretary

Darrin Weaver, EDC Chair

Checking *1659

Available Balance

\$97,372.59



Showing results from 5/1/2026 to 7/31/2026 →

Sort: Date (Newest First) →

Tuesday, July 28, 2026

TX COMPTROLLER: EDC CITY SALES AND USE TAX ALLOCATION ENDING 7/7/26 TRANSFER. EM-INTERNET TRANSFER F	\$3,938.09	\$97,372.59	>
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Friday, June 26, 2026

TX COMPTROLLER: EDC CITY SALES AND USE TAX ALLOCATION ENDING 6/9/26 TRANSFER. EM-INTERNET TRANSFER F	\$4,209.69	\$93,434.50	>
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Wednesday, May 13, 2026

TX COMPTROLLER: EDC CITY SALES AND USE TAX ALLOCATION ENDING 5/5/26 TRANSFER. EM-INTERNET TRANSFER F	\$5,725.92	\$89,224.81	>
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Proposal

GforGov® Website

City of Bruceville-Eddy
(November 17, 2025)

Prepared for:

Renee Flores, City Secretary

Prepared by:

Todd Cave
Todd Cave, Founding Partner
COO & Chief Strategist



Renee,

Thank you so much for giving GforGov the chance to submit our proposal for the City of Bruceville-Eddy's new website.

We know how valuable your time is, which is why this plan is focused not just on a great new design and improved accessibility, but on making your team's lives easier and creating a resource the community can trust.

A modern, professional website is often the first point of contact for the community. This redesign will help the City of Bruceville-Eddy to:

- **Enhance Public Trust & Engagement:** Provide citizens with easy, transparent access to critical information.
- **Improve Operational Efficiency:** Reduce staff workload by making essential documents and information readily available online.
- **Maintain a Professional Image:** Ensure your online presence accurately reflects the department's professionalism.

We are particularly keen for you to see **Option 2**—our "Hands-Free" Content Management Service. This solution is designed to remove the headache of day-to-day website updates forever.

We look forward to discussing how we can help you launch this powerful new digital presence.

Best regards,

Todd Cave, COO and Chief Strategist

Your New Digital Presence

We're excited for the opportunity to partner with the City of **Bruceville-Eddy** to build a brand **new, modern website**! This project will focus on creating a superior digital experience for your community as well as improving staff efficiency and website editing time.

What We Will Deliver:

- **Modern Brand, Engagement, & Search Optimization:** We will develop a completely **new home page design** and an updated, cohesive **overall website theme** tailored to project municipal professionalism and enhance citizen engagement. Critically, the site will be built with **Search Engine Optimization (SEO)** best practices to maximize its visibility and ensure **residents and stakeholders** searching for essential public information (like meeting schedules, permits, or department contacts) easily find the official City website.
- **Guaranteed ADA & WCAG 2.1 AA Compliance:** Every site is engineered from the ground up to meet or exceed ADA Title II and WCAG 2.1 Level AA guidelines, leveraging our expertise as a compliance leader since 2018.
- **Enhanced User Experience:** We will take the valuable content from your existing site and seamlessly integrate it into the new platform. Our design process will focus on **user-friendly UI features**, making it easy for *everyone* in the community to find the information they need quickly.
- **Maximum Transparency:** The new website will feature seamless **integration with Google Drive** to help provide a direct, transparent, and easy-to-manage solution for sharing public documents and information with your citizens.

Advanced Features included

- **Agendas and Minutes Tool:** A streamlined way to upload, display, and search for agendas and minutes.
- **Transparent Financial Page:** A visually pleasing financial page featuring:
 - Single-click buttons to the budget and proposed budget.
 - Charts and graphs to display key financial and tax information.
 - Complete integration of all financial documents.
- **Elections Management Tool:** A feature that streamlines the election data entry process on the website and displays current and past elections in a user-friendly manner.

Optional Premium Service: "Hands-Free" Content Management

To further simplify the management of your new site, we offer GforGov's "Hands-Free" Content Management Service as an optional addition.

- **Hassle-Free Maintenance:** This service completely removes the burden of day-to-day website updates and content changes from City staff.
- **Optimal Presentation:** Our experts will ensure all your information is consistently displayed in the most user-friendly manner, leveraging the most powerful features and tools the GforGov platform has to offer for maximum impact and community engagement.

Investment Options: Tailored to Your Needs

Option 1: Website Development and Hosting/Support

Category	Standard 1-Year Investment	Multi-Year Investment (Recommended)
Year 1 Total Investment	\$6,500	\$5,500 (You Save \$1,000!)
Website Development	\$4,500	\$3,500
Hosting & Support	\$2,000	\$2,000
Annual Fee (Years 2+)	\$2,000	\$2,000

Why Choose the Multi-Year Agreement?

- **Multi-Year Discount:** Take \$1,000 off the initial Website Development cost.
- **Complimentary Website Refresh:** Receive a new homepage design and updated overall website theme (colors, fonts) upon renewal of the 3-year agreement.
- **Future-Proofing:** Ensures your website is always state-of-the-art and impeccably maintained, maximizing your digital impact without burdening internal resources.
- **Access to New Features:** Get the latest and greatest tools from GforGov as soon as they are launched.

What's Included:

- **Unique Design & Enhanced User Experience:** The home page design will not only reflect a new look and feel but will be intuitively designed to make the most commonly requested information accessible in 1 or 2 clicks. Important information such as special announcements, meetings, happenings, and important facts about the city will be displayed to maximize impact and user value. The color scheme and fonts for the rest of the site will also be implemented to give the website a more modern appearance.
- **1st Year of Hosting & Support Included:** The investment for both Option 1 and Option 2 includes the first year of Hosting & Support (\$2,000 value), starting from the time the new website is made live.
- **Complimentary Google Drive Integration:** The GforGov® GSearch feature empowers citizens with unprecedented access to public information while streamlining content management for government employees.

Advanced Features:

- **Agendas and Minutes:** This specialized feature streamlines the workflow for staff and enhances public access
 - A powerful tool that simplifies the content management process for city editors, allowing for easy uploading and indexing of all agenda and minute information. For the public, it provides a clean, logically displayed page with robust search and filtering capabilities to quickly find and review current and archived documents.
- **Election Process:** Designed for clarity and comprehensive information delivery during election cycles
 - A dedicated tool that helps editors logically organize and input all pertinent election details. It displays both current and past elections in a clean, user-friendly manner, serving as a central hub for applicant, voter, and candidate information. This streamlines the election data entry process on the website.
- **Financial Transparency:** Creating an easy-to-understand hub for fiscal responsibility and openness.
 - This visually pleasing, dedicated page is engineered for maximum transparency and accessibility. It provides single-click buttons for immediate access to the budget and proposed budget, features charts and graphs to visually display key financial and tax information, and serves as a central hub for all of your financial documents.

Option 2: Website Development / "Hands-Free" Content Management

This **premium** option is ideal for departments with limited staff time. Our team handles all website content updates as directed, providing up to 50 hours of labor per Year.

Category	Standard 1-Year Investment	Multi-Year Investment (Recommended)
Year 1 Total Investment	\$8,000	\$7,000 (You Save \$1,000!)
Website Development	\$4,500	\$3,500 (\$1,000 Multi-Year Discount)
Hosting & Support	\$2,000	\$2,000
Content Management Service	\$1,500	\$1,500
Annual Fee (Years 2+)	\$3,500	\$3,500
Hosting & Support	\$2,000	\$2,000
Content Management	\$1,500	\$1,500

Why Choose the Multi-Year Agreement?

- **Multi-Year Discount:** Take \$1,000 off the initial Website Development cost.
- **Complimentary Website Refresh:** Receive a new homepage design and updated overall website theme (colors, fonts) upon renewal of the 3-year agreement.
- **Future-Proofing:** Ensures your website is always state-of-the-art and impeccably maintained, maximizing your digital impact without burdening internal resources.
- **Access to New Features:** Get the latest and greatest tools from GforGov as soon as they are launched.

Key Benefits:

- Includes all features of Option 1.
- **"Hands-Free" Content Management Service:** Our expert team handles all website content updates as directed, providing up to 50 hours of labor per year (tracked in 15-minute increments). This includes managing files, changing page content, and switching marquee content.
 - **Reclaim Staff Time:** Free your staff to focus on core governmental functions.
 - **Guaranteed Accuracy & Timeliness:** We ensure critical information (directories, election details, budgets) is always current.



Next Steps

We are confident that one of these options will perfectly suit the City of Bruceville-Eddy's needs. We are happy to walk you through each option in more detail and answer any questions you may have. Please let us know if you'd like to schedule a call to discuss further. We look forward to helping you achieve your website goals!

Best regards,

The GforGov Team

Email: sales@gforgov.com

Website: www.gforgov.com

Web Central Starter: Summary

Proposal valid for 60 days from date of receipt



Company Overview

CivicPlus started back in June of 1998 with a simple yet powerful vision: to create a website solution that allowed municipal staff to maintain their websites daily without needing a technical webmaster. As technology advanced, we saw our customers' need to bring more services online. We expanded our vision to make local government work better as a whole.

Today, CivicPlus provides public sector technology that automates processes, digitizes services, and enhances civic experiences. Our wide range of government software solutions are designed to be flexible, scalable, and customizable, ensuring a frictionless experience for residents and staff. Our portfolio includes solutions for:



- Process Automation and Digital Services
- Planning, Permitting, Licensing, and Code Enforcement
- Fire and Life Safety Inspections
- Asset Management
- Utility Billing
- Social Media Archiving
- FOIA Management
- Municipal Websites
- Web Accessibility
- Agenda and Meeting Management
- Codification
- Emergency and Mass Notifications
- Parks and Recreation Management
- 311 and Citizen Relationship Management

EXPERIENCE & RECOGNITION

25+ Years

10,000+ Customers

950+ Employees



CivicPlus has over 25 years of experience working with municipal organizations across the US and Canada. Our commitment to deliver the right solutions in design and development, end-user satisfaction, and secure hosting has been instrumental in making us a leader in government web technology. We are proud to have earned the trust of our over 10,000 customers and their over 100,000 administrative users. In addition, over 340 million residents engage with our solutions daily. With such experience, we are confident that we can provide the best solution for you.

CONTACT INFORMATION

Primary Office

302 S. 4th Street, Suite 500, Manhattan, KS 66502

Phone: 888.228.2233 | Fax: 785.587.8951

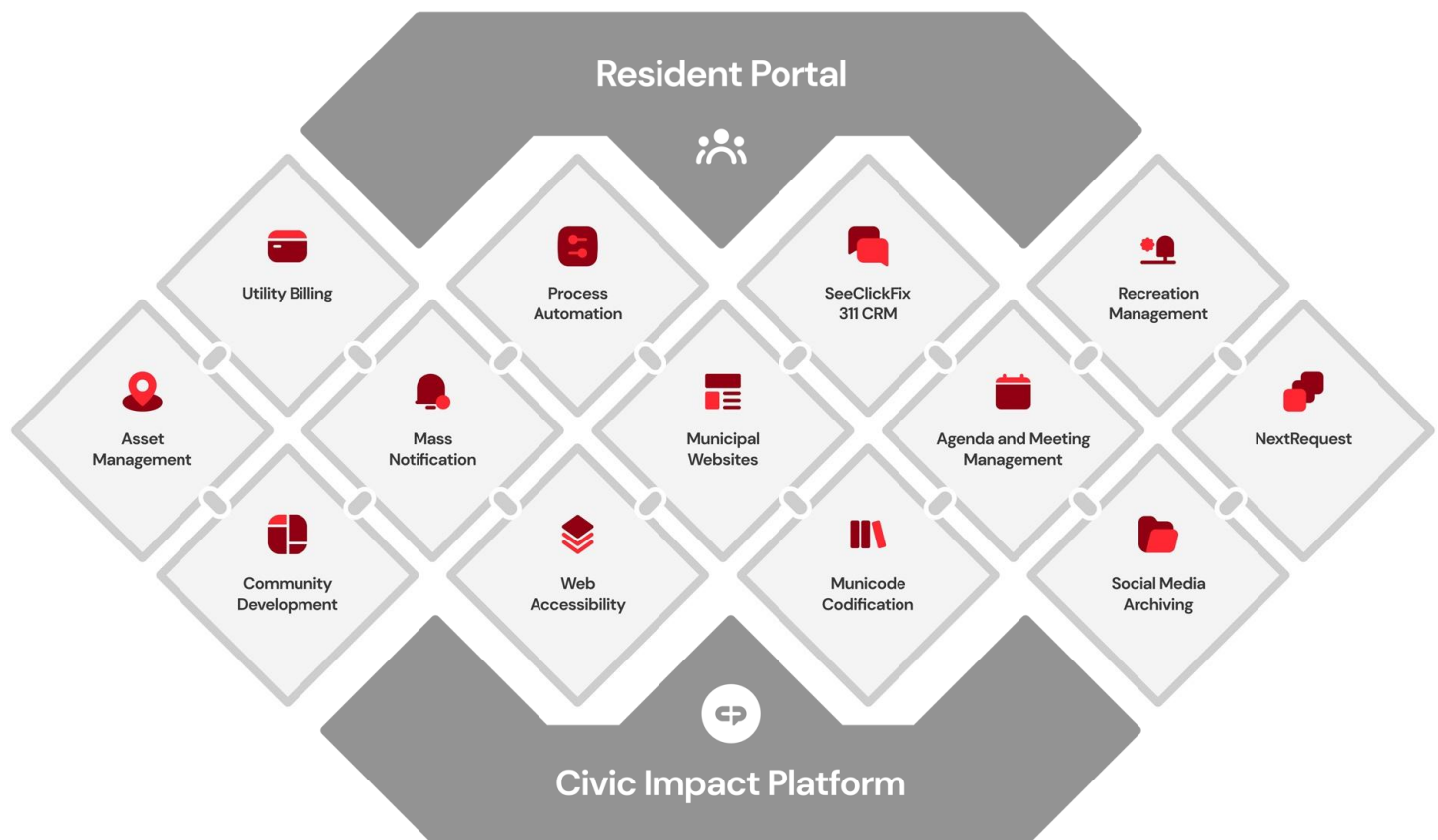
Civicplus.com

Powering & Empowering Government

We empower municipal leaders to transform interactions between residents and government into consistently positive experiences that elevate resident satisfaction, increase revenue, and streamline operations.

Government leaders tell us that one of their most pressing needs is to improve how residents access and experience municipal services; however, they struggle with budget cutbacks and technology constraints. CivicPlus enables civic leaders to solve these problems, making consistently positive interactions between residents and government possible.

CivicPlus is the only government technology company exclusively committed to powering and empowering governments to efficiently operate, serve, and govern using our innovative and integrated technology solutions built and supported by former municipal leaders and award-winning support teams. With it, municipalities increase revenue and operate more efficiently while fostering trust among residents.



Website	Standard	Premium
One-Time Standard Implementation	\$850	\$1,700
Annual Subscription Fees	\$4,664	\$5,772
Bundling Discounts Available		

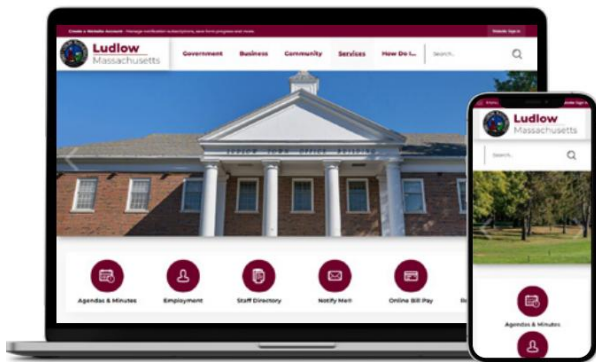
Base Inclusions			Price
Agenda Center	Graphic Links	Guardian/Cloudflare Tier 1	Included
Calendar	Quick Links	Security for PCI Compliance	
Alert Center	Info Advanced	and Visitor Surges.	
Document Center	News Flash	DNS Domain Management	
Notify Me	Staff Directory	SSL Management	
Form Center	FAQs	Hosting and Security	
Website Optional Add-On			Price
Live Training Per Module			\$375 one-time
Meetings and Agenda Migration per 100 Meetings			\$850 one-time
Standard Department Header Page			\$2,933 one-time \$813 annual fee
Premium Department Header Page			\$4,515 one-time \$938 annual fee
Accessibility with AudioEye			\$500 one-time \$2,500 annual fee
48 Month Redesign Annual Fee			Standard \$250 Premium \$425
Convert PDF Forms to Fillable Forms			\$40 per PDF page
Facilities and Reservations Module			\$350 annual fee
Business Directory Module			\$350 annual fee
Activities Module			\$350 annual fee
Bids Posting Module			\$350 annual fee
Jobs Module			\$350 annual fee
CivicSend – E Newsletter Builder Added to Notify Me			\$750 one-time \$2,374 annual fee
CivicPlus Pay with Forte			\$500 one-time \$250 annual fee
Additional Block of 500 Notify Me SMS Subscribers (Comes with a block of 500)			\$945 annual fee
Chatbot			\$2,750 annual fee
Other Popular Integrated Solutions			Price
Mass Notification			Ask Me – Scoping Necessary
Meetings and Agenda Management			Ask Me – Scoping Necessary
DocAccess PDF Accessibility			Ask Me – Scoping Necessary
Social Media Archiving			Ask Me – Scoping Necessary
Next Request (Public Records Request)			Ask Me – Scoping Necessary
Municode Codification (Code of Ordinance)			Ask Me – Scoping Necessary
SeeClickFix 311 CRM			Ask Me – Scoping Necessary
Web Accessibility			Ask Me – Scoping Necessary
Community Development (Permitting, Licensing, Code Enforcement)			Ask Me – Scoping Necessary
Asset Management			Ask Me – Scoping Necessary
Process Automation (Advanced fillable forms with automated workflow)			Ask Me – Scoping Necessary
Recreation Management			Ask Me – Scoping Necessary

Standard Package Designs

You will choose one of our fixed layout options as the base of your website. You will then be given the opportunity to submit personalized information, like imagery, branding, graphic button preferences, and more to be taken into design consideration. This finalized design will not only represent your unique community, but—combined with the functionality of the Web Central Starter CMS – will help you provide an attractive and convenient online resource for your community.

DESIGN EXAMPLES

The included design portfolio will provide you with an idea of the different directions we can take your creative design with the standard implementation package.



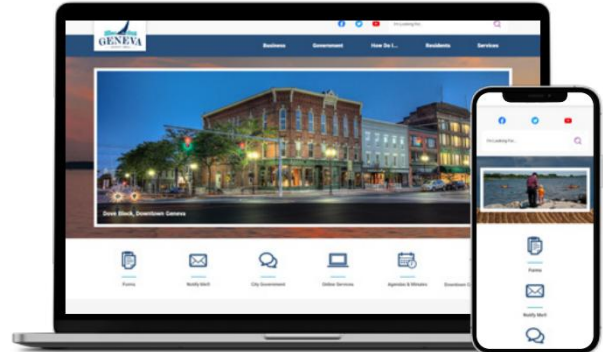
Ludlow, MA



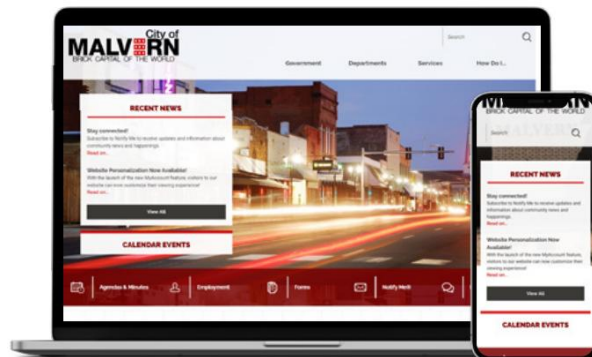
Rocky Hill, CT



Clark County, KY



Geneva, NY



Malvern, AR

Premium Package Designs

You will meet with your art director to discuss your website vision based on the goals and needs of your users. This process involves conversing with your art director on the order, placement, and format of your homepage content and design elements, aimed at achieving your usability goals. Your preferences will be solidified into a homepage layout wireframe, which will provide the structural blueprint for the visual design application.

We will then collaborate with you to customize your design to represent your community using your logo, chosen colors, and imagery. We will focus on including the functionality to meet your website needs, including an option for up to one Advanced Design Component, if desired. Advanced Design components provide next-level user engagement by leveraging the latest design enhancements in the Web Central Starter product. Your art director will help you choose the component that works best for your website and desired site maintenance level.

DESIGN EXAMPLES

The included design portfolio will provide you with an idea of the different directions we can take your creative design with the standard implementation package.



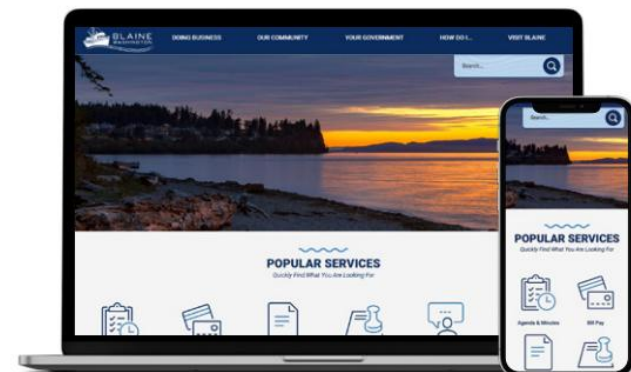
Burkburnett, TX



Greenbrier, TN



Cheverly, MD



Blaine, WA

Standard Package Timeline | 8-12 Weeks

PHASE 1: INITIATE & ANALYZE	3 Weeks	- Project Kickoff Meeting - Planning & Scheduling - Customer Deliverable Submission
PHASE 2: CONTENT IMPLEMENTATION & DESIGN CREATION	5 Weeks	- Site Map Creation - Content Implementation - Design Creation - Google Analytics Account Creation - Quality Control.
PHASE 3: EDUCATE	2 Week	Group Training
PHASE 4: LAUNCH	2 Week	- Project Scope Completion - Website Launch

Premium Package Timeline | 12-16 Weeks

PHASE 1: INITIATE & ANALYZE	4 Weeks	- Project Kickoff Meeting - Planning & Scheduling - Customer Deliverable Submission - Design Discovery Meeting
PHASE 2: CONTENT IMPLEMENTATION & DESIGN CREATION	6 Weeks	- Site Map Creation - Content Implementation - Design Creation - Google Analytics Account Creation - Quality Control.
PHASE 3: EDUCATE	2 Weeks	Training Engagement
PHASE 4: LAUNCH	2 Weeks	- Project Scope Completion - Website Launch

Approaching Your Project Implementation

Communication between you and your CivicPlus team will be continuous throughout your project. Sharing input and feedback through email, virtual meetings, phone calls, and our project management software will keep all stakeholders involved and informed. Cloud Coach offers task management transparency with a multi-level work breakdown structure and Gantt Chart-based project plan.

- Centralized project communication and task management tools are located in a cloud-based project workspace
- Tasks, deliverables, and milestones are aligned to your specific scope of work

The tools available through Cloud Coach combined with regular communication with your project manager provide you ample opportunities to quickly and efficiently review your project, check deliverables, and communicate feedback.

Standard	Premium
PHASE 1: INITIATE & ANALYZE Project Kickoff Email – Your project manager will kick off your project via email, introducing your CivicPlus team, detailing deliverables needed, providing a high-level overview of the development process, and introducing tools and resources used to manage your project. Planning & Scheduling – Your project manager will create a comprehensive project timeline based on the project scope and your specific needs. Customer Deliverable Submission – You will be responsible for submitting deliverables as outlined.	PHASE 1: INITIATE & ANALYZE Project Kickoff Email – Your project manager will kick off your project via email, introducing your CivicPlus team, detailing deliverables needed, providing a high-level overview of the development process, and introducing tools and resources used to manage your project. Planning & Scheduling – Your project manager will create a comprehensive project timeline based on the project scope and your specific needs. Customer Deliverable Submission – You will be responsible for submitting deliverables as outlined. Design Discovery Meeting – Your project manager and art director will meet with you to discuss design preferences and establish design structure from flexible layout options.
PHASE 2: CONTENT IMPLEMENTATION & DESIGN CREATION Site Map Creation – Our content development team will generate a site map of your existing website in preparation for the content implementation. Content Implementation – Our Content Development team will migrate up to 150 pages of content (including their text, documents, and images) from your current website to your new, Central Starter website. Additional pages of content can be added for an additional fee. Content will be enhanced for accessibility, and we will organize your website pages to make them easy to navigate. They will also migrate the current year and the previous two years of simple meeting agendas and minutes to the Agenda Center module. Additional years can be added for an additional fee.	

Design Creation – You'll have the chance to review the responsive design prototype and provide feedback and/or approval.

Google Analytics Account Creation – Your website will be set up with a Google Analytics account.

Quality Control – Our Content Development team will complete a quality control check to ensure proper content migration.

PHASE 3: EDUCATE

Group Training – Throughout the development and after launch, you and your team can access on-demand training, resources, and educational opportunities. Our initial training is offered online to administrators and content contributors. Individuals can attend group training sessions in the weeks prior to going live.

PHASE 3: EDUCATE

Training Engagement – Our goal with your training plan is to give your staff the skills and tools they need to quickly and easily keep your website current. Your trainer will deliver training sessions for both administrators and users. These sessions will be customized to equip your staff with the knowledge and comfort level needed to prepare your website for launch and maintain it in the future. The training session will use your production website so that users are familiar with your specific configuration, and you can obtain hands-on experience.

PHASE 4: LAUNCH

Project Scope Completion – Your Central Starter project team confirms all the details that are necessary to take your website live and explain what you can expect on launch day.

Website Launch – After final confirmation, your website will be made live and available to the public.

Your Role During Implementation

- To help create the strongest possible website, we will need you to:
- Choose your desired layout – *Standard Package Only*
- Complete the Content form – *Standard Package Only*
- Gather photos and logos that will be used in the overall branding and design
- Provide website statistics to be utilized in reorganizing your website content, navigation, and design (*if available*)
- Complete the Design Form to communicate design preferences
- Provide technical information in the DNS form for the set-up of your website domain name(s)
- Perform reviews and provide official approvals throughout the project
- Update the content on your current website and delete any pages you no longer need
- Track website updates to be completed during your training session
- Ensure you have the most up-to-date web browsers installed on your organization's computers
- Compile a list of your website users and desired permission levels
- Reserve training location and necessary resources (computers, conference phone, etc.)

CMS Features & Functionality

CivicPlus' Municipal Websites Central Standard (Web Central Starter) content management system (CMS) is robust and flexible with all the features and functionality you need today and in the future. Developed for municipalities that need to update their website frequently, CivicPlus provides a powerful government content management structure and website menu management system. The easy-to-use system allows non-technical employees to efficiently update any portion of your website.

Each website begins with a unique design developed to meet your specific communication and marketing goals, while showcasing the individuality of your community. Features and capabilities are added and customized as necessary, and all content is organized in accordance with web usability standards.

Modules & Widgets

RESIDENT ENGAGEMENT

Web Central Starter offers many effective and easy-to-use resident engagement features. These tools easily integrate with other key features.

Calendar – Create multiple calendars and events for upcoming activities that are viewable by list, week, or month.

Notices and Alerts – Post emergency or important information on your website and notify residents through email and SMS, via Alert Center.

Form Center – Create custom, online forms via simple drag-and-drop functionality. Track form submissions within the CMS and route email notifications to the appropriate individual(s).

News – Post news items and keep your residents up to date on important information via News Flash.

Notifications – Allow your residents to subscribe to receive text and email notifications on topics that are important to them via Notify Me® (includes up to 500 SMS users).

Pop-up Module – Use a pop-up modal to call attention to important information and notices, sitewide or on specific pages.

ASSET MANAGEMENT

Web Central Starter is fully equipped with a robust set of document and image management tools that work with other key features of our CMS, making it easy to build dynamic content that is easy for residents to navigate and access.

Agenda Center – Create and display meetings and agendas on the website utilizing our built-in Agenda Center module. For advanced functionality, including live meeting management, our integrated Agenda and Meeting Management product is available as an add-on.

Document Center – Organize and management documents in one central repository.

Public Images – Store all your images in one central location, to utilize individually or create slideshows on our site. Use the built-in editor to crop and resize photos, as needed. Images are optimized for performance, mobile responsiveness, and contain alt text for accessibility compliance.

INFORMATION & NAVIGATION

Organize your content and pages to make it easy to locate the information you and your residents need most with modules that help you update information quickly.

Easy for Residents to Navigate – An intuitive design, mega menu options, prominent buttons, and dynamic breadcrumbs throughout your site, all allow residents to easily find what they're looking for.

Frequently Asked Questions (FAQs) – Provide answers to the most frequently asked questions to reduce phone and foot traffic for staff.

Graphic Links – Create visually appealing buttons to direct users to important information.

Info Advanced – Use Info Advanced to create engaging displays of information for reuse throughout the website.

Quick Links – Provide links to highly requested services and information. These are commonly displayed in website footers and right-hand navigation.

Staff Directory – Provide contact information for departments and individual staff members. Use the information throughout the site and keep updated in one location. The Staff Directory widget allows you to quickly place specific persons or departments on relevant pages.

COMMONLY USED WIDGETS

An extensive widget library is available for ease of placing dynamic and visually appealing information on specific pages. Each widget is easy to use with drag-and-drop functionality and is configurable with individual styling options.

Custom HTML Widget – Embed videos or other HTML features in your page.

Editor Widget – Edit text with word processing tools, plus web tools like code view and the Accessibility Checker.

Form Center Widget – Embed simple forms on a page.

Image Widget – Add images to a page.

Related Documents Widget – Create a dynamic list of documents referenced in the Document Center.

Slideshow Widget – Add a slideshow of images.

Tabbed Widget – Organize larger pages of information in horizontal, vertical, or stacked vertical or accordion style tabs.

ADMINISTRATIVE FEATURES

The administration of your Web Central Starter website is browser based, with no installation of software needed. You'll be able to update your website from an internet connection on any platform (Mac or PC). Administrators can control access to pages and manipulation of content as well as use automated features to streamline processes.

Administrative Dashboard – A home base for messages and quick access to your recent activities and time-sensitive action items such as pending approvals and expiring items.

Content Scheduling & Versioning – Set your content to auto-publish and auto-expire, with an archive of all published content and previous versions.

Dynamic Page Components – Modules such as Calendar, FAQs, and News Flash, may be included as dynamic page components on any page.

History Log – Track changes made to your website.

Intranet – Use permissions to set a secure location on your website that allows employees to login and access nonpublic resources and information.

Levels of Permissions – Assign staff members to groups with different levels of permissions of access and authority throughout the CMS.

Pending Approval Items – Administrators have access to a queue of pending items to be published and reviewed.

Website Statistics – Provided website analytics for analysis.

USER-FRIENDLY FEATURES

Not only is Web Central Starter easy for your staff to use, various administrative features help make a more attractive, engaging, and intuitive website for your community.

Automatic Alt Tags – Built-in features assist with ongoing ADA compliance of your website.

Credit Card Processing – With the add-on feature CivicPlus Pay (Pay), you can integrate with an approved payment processor to accept payments on your website (separate agreement must be made directly between you and the chosen approved processor). Additional fees apply.

Preset Styling Standards and Ongoing Styling Flexibility – Site changes automatically inherit design standards and styles that you've set up for your homepage, interior layouts, and simple layouts. This keeps your website looking clean and always matching. We also offer large amounts of flexibility with placement and styles on an ongoing basis. As you edit your website, you can easily adjust the location and style of widgets, content, carousels, lists, calendars, etc. to meet the look and feel you need for that area.

Link Redirects – Instead of sending your users to <http://civicplus.com/248/Awards-and-Recognition>, you can send them to <http://civicplus.com/awards>.

Live Edit – See where your information will be posted on a page before you make any changes with our WYSIWYG editor and drag-and-drop tools.

Maps – Easily embed maps from Google, ESRI, and more using the HTML widget. **Mega Menu** – A main navigation menu makes it easy to get to any page on your website quickly.

Predictive Site Search – Our powerful site search functionality automatically indexes all content making it easy for visitors to find information across pages, documents, and images.

Site Search Log – All search words are kept in a log.

Real Simple Syndication (RSS) Feeds – Administrators and website visitors can use RSS feeds to display content or be notified of content updates.

Responsive Design – With responsive design, your website adjusts to the screen size regardless of what device is being used, providing a seamless user experience.

Social Media – Set various modules to automatically post to your Facebook and/or X (formerly Twitter) feeds and incorporate compatible social media feeds and widgets into your website.

Supported Browsers – View your website in the latest versions of major browsers including Microsoft Edge, Firefox, Safari, and Chrome.

Third-Party Access – Utilize iframes, embeds, and/or links to most of your third-party services. Or use our growing list of APIs to build applications right from your website.

Translation – Integration with Google Translate translates web pages into over 100 languages.

ACCESSIBILITY COMPLIANCE

With over 20% of adults in the United States having a disability, you need a website that conforms to all residents. CivicPlus wants to help our customers maximize accessibility for all users and surpass Section 508 ADA accessibility requirements while providing you the freedom to create a visually rich and appealing website. Our multi-faceted approach sets you up for success:

- We build websites using WCAG guidelines to be highly accessible at go live.
- Our trainers will teach your staff best-practices to keep your content and design elements accessible and up to date with the latest ADA/ WCAG standards.
- Your staff can use the Accessibility Checker included within the CMS to scan content created in the editor for accessibility issues so you can correct them before publishing.
- Any new regulations that require code changes are done automatically by our product team, at least quarterly, with no additional effort required from you.
- In addition, our product team updates our best practices and provides regular updates to customers via the CivicPlus website, blog articles, webinars, and other publications.

Due to the dynamic nature of website content updates, an ongoing accessibility solution can be incredibly beneficial in ensuring sustained accessibility compliance. CivicPlus provides three long-term web accessibility solutions offering varying approaches to help with your compliance maintenance challenges. Additional details and/or a quote can be provided upon request.

- **AudioEye Partnership** – CivicPlus partners with AudioEye to provide a suite of accessibility tools and services for WCAG 2.2 compliance at a discounted rate to our customers.
- **Acquia Optimize: Website Optimization & Compliance Tools** – Acquia Optimize is an easy-to-use web governance platform available to purchase and add to your project. Acquia Optimize’s tools help you identify, prioritize, and address content quality assurance and accessibility issues on your website so that you can achieve and maintain compliance according to WCAG 2.1 standards. Further, we can help you meet the latest data privacy and government policy standards.
- **CivicPlus CommonLook Accessibility Software** – Efficiently and accurately ensure PDFs are accessible to all members of your community. CommonLook provides an all-in-one environment for testing, remediating, and verifying PDF documents and provides a set of automated tools.

ADD-ON MODULES

In addition to our comprehensive CMS offering, we provide a range of additional modules designed to enhance functionality and meet specific organizational needs. Each module is tailored to deliver specialized capabilities, ensuring you have the flexibility to create a solution that aligns perfectly with your objectives. Please reach out if you are interested in including any of these options into your new CMS project.

Blog – Post opinions/information about various community topics and allow resident comments and subscriptions.

Get Community Input – Post initiatives and project ideas to receive feedback and interact with your residents via Community Voice.

Opinion Poll – Poll your residents on important topics by showing the Opinion Poll widget on relevant pages, to grab resident attention and quickly capture their responses to your polls. Polling helps with gathering and evaluating resident feedback, increasing resident engagement, and understanding your community.

Photo Gallery – Display photos of parades, local sporting events, or historical locations through albums or slideshows. Users can vote on favorites or share via email and social media.

Archive Center – Manage and retain serial and older documents.

Real Estate Locator – Lets community members list and manage residential and commercial properties separately, with dedicated search functions. Users can post and manage listings 24/7 after setting up a profile and paying a subscription fee, while administrators can approve or auto-publish listings.

Resource Directory – Use the Resource Directory to showcase information on local businesses and/or community resources.

Activities – Create and post activities, events, and classes so residents can register for them and even pay online. Your administrators can view and create rosters. The Activities module integrates with the Facilities module so residents can view the location of the activity.

Facilities & Reservations – Display facilities on your site for residents to browse. Allow them to filter by amenities, view facility details, and even make reservations online.

Job Postings – Post available jobs online and accept online applications.

Bids – Post open bid opportunities for contractors to view available work, download supporting documentation, receive notifications on posted opportunities and submit bid applications online.

Continuing Services

Technical Support & Services

With technology, unlimited support is crucial. Our live technical support engineers based in North America are ready to answer your staff members' questions and ensure their confidence. CivicPlus' support team is available 7 a.m. – 7 p.m. CST to assist with any questions or concerns regarding technical functionality and usage of Web Central Starter.

CivicPlus Technical Support will provide a toll-free number, online chat support, as well as an online email support system for users to submit technical issues or questions. If the customer support specialist is unable to assist with the question or issue, the three-tier escalation process will begin to report issues to our product engineering team for resolution.

Emergency technical support is available 24/7 for designated, named points-of-contact, with members of CivicPlus' support teams available for urgent requests.

CIVICPLUS HELP CENTER - CivicPlus customers have 24/7 access to our online Help Center where users can review articles, user guides, FAQs, and can get tips on best practices. Our Help Center is continually monitored and updated by our dedicated Knowledge Management Team to ensure we are providing the information and resources you need to optimize your solution. In addition, the Help Center provides our release notes to keep your staff informed of upcoming enhancements and maintenance.

AWARD-WINNING - CivicPlus has been honored with three Gold Stevie® Awards, six Silver Stevie® Awards, and nine Bronze Stevie® Awards. The Stevie Awards are the world's top honors for customer service, contact center, business development, and sales professionals.

CONTINUING PARTNERSHIP - We won't disappear after your website is launched. You'll be assigned a dedicated customer success manager who will partner with you by providing information on best practices and how to utilize the tools of your new system to most effectively engage your residents.

Support at a Glance

- Technical support engineers available 7 a.m. – 7 p.m. (CST) Monday – Friday (excluding holidays)
- Accessible via phone, email, and chat
- 4-hour initial response during normal hours
- 24/7 emergency technical support for named points of contact
- Dedicated customer success manager
- Online self-service help with the CivicPlus Help Center (civicplus.help)

ENGAGEXCHANGE

The ENGAGEXCHANGE is an online community and the central hub of ideas, guidance, tips, advice, and more for our Web Central Starter customers. It reflects our commitment to:

Connection – Customers can connect with their peers to ask questions, discover solutions, share ideas, and join focus groups and beta opportunities.

Direction – Customers will have the opportunity to provide targeted input on the future direction of the Web Central Starter roadmap and will be able to submit ideas for improvements and enhancements. MAINTENANCE CivicPlus is proactive in identifying any potential system issues. Through regularly scheduled reviews of site logs, error messages, servers, router activity, and the internet in general, our personnel often identify and correct issues before they ever affect our customers' web solutions. Our standard maintenance includes:

- Full backups performed daily
- Regularly scheduled upgrades including fixes and other enhancements
- Testing
- Development
- Operating system patches

Hosting & Security

CivicPlus protects your investment and takes hosting and security of our customers' websites seriously. Redundant power sources and internet access ensure consistent and stable connections. You'll find that our extensive, industry-leading process and procedures for protecting and hosting your website are unparalleled. We offer secure data center facilities, constant and vigilant monitoring, and updating of your system, including 99.9% guaranteed up-time (excluding maintenance). If you experience a DDoS attack or threat, CivicPlus has mitigation and DDoS Advanced Security options available to you at the time of an event. Whatever your needs are, we have an option that will fit your community.

Data Center	• Highly Reliable data center & secure facility • Managed network infrastructure • On-site power backup & generators • Multiple telecom/network providers • Fully redundant network • System monitoring – 24/7/365
Bandwidth	• Multiple network providers in place • Burst bandwidth – 22 Gb/s • Unlimited bandwidth usage for normal business operations (does not apply in the event of a cyber attack)
Hosting	• Web Central Starter software updates • Server management & monitoring • Multi-tiered software architecture • Server software updates & security patches • Database server updates & security patches • Antivirus management & updates • Server-class hardware from nationally recognized provider • Redundant firewall solutions • High performance SAN with N+2 reliability
Disaster Recovery	• Emergency after-hours support, live agent (24/7) • On-line status monitor by Data Center • 8-hour guaranteed recovery TIME objective (RTO) • 24-hour guaranteed recovery POINT objective (RPO) • Pre-Emptive monitoring for disaster situations • Multiple, geographically diverse data centers
DDoS Migration	• Defined DDoS Attach Process • Identify attack source and type • Monitor attack for threshold* engagement
DDoS Advanced Security Coverage	• Not Included – additional coverage available at time of event (fees will apply)

*Thresholds: Traffic exceeds 25 Mb/s sustained for 2+ hours. Traffic over 1 Gb/s at any point during an attack.

GUARDIAN SECURITY

Our Guardian Security Package provides a comprehensive, cost-effective solution tailored for local governments seeking robust security without breaking the bank. Powered by enterprise Cloudflare, this package includes:

- Web Application Firewall (WAF) fully customized for our application
- OWASP ModSecurity Core Rule Set for protection against the Top 10 vulnerabilities identified by the Open
- Web Application Security Project (OWASP), such as SQL injection (SQLi) and cross-site scripting (XSS) attacks
- User Agent Blocking rules to block specific browser or web application User-Agent request headers
- Visitor blocking or challenging by IP address, autonomous system number (ASN), or country code
- Reputation-based threat protection and collective intelligence (CI) to identify new threats

Optional Website Enhancements

RECURRING REDESIGN

At CivicPlus, we understand trends change daily and we continually analyze different ways to design our websites—making it easier and more user friendly for your residents to navigate. One of our best practices to help keep up with these new trends is by adding a redesign to your project. During the redesign, you'll also receive a quality control review to ensure content is as expected with the new design application (although no changes will be made to the content itself). With this new design, you'll stay up to date with current trends and best practices, providing a welcoming yet familiar virtual hub to engage your community.

AUDIOEYE MANAGED

AudioEye offers a range of products and services from self-service to turnkey managed solutions. At the core of AudioEye, is the Digital Accessibility Platform (DAP), this powerful tool empowers auditors, designers, and developers to understand issues of accessibility and improve website infrastructure thorough the use of an innovative and easy to-use interface. The AudioEye Toolbar offers web personalization tools. Conforming to Web Content Accessibility Guidelines (WCAG) 2.2 has never been easier.

ACQUIA OPTIMIZE: WEBSITE OPTIMIZATION & COMPLIANCE TOOLS

Acquia Optimize empowers government organizations to maintain accessible, high-quality websites that comply with WCAG 2.1 standards and other international accessibility regulations, such as ADA, Section 508, and EN 301 549. Its accessibility tools identify and address web issues, providing actionable recommendations to enhance user experiences for all. Acquia Optimize's content policies module ensures consistency and accuracy by scanning for content errors or violations of brand, regulatory, or industry standards. The quality assurance tools detect and fix broken links, images, misspellings, and other issues that could hinder navigation or usability. Additionally, the data privacy module scans for sensitive information, prioritizes high-risk violations, and helps organizations reduce privacy risks. Together, these features enable government organizations to deliver inclusive, reliable, and secure digital services.

CIVICPLUS CHATBOT POWERED BY FRASE

CivicPlus Chatbot is designed to convincingly simulate the way a human would behave during a customer service interaction. Our advanced technology combines the power of site search and artificial intelligence (AI) to deliver exceptional customer experiences to residents using your website. Our Chatbot crawls your website and other linked databases to create a continually, automatically updated, AI-powered knowledgebase that you don't have to maintain separately.

PLATFORM IDENTITY PROVIDER (IDP) INTEGRATION

CivicPlus offers IdP integration capabilities, which means you'll benefit from easier integration between your Web Central Starter website and your favorite third-party solutions. Provide single sign-on (SSO) functionality to streamline managing and supporting user credentials and identify management solutions. CivicPlus IdP partners include Microsoft's Entra ID, Microsoft's Active Directory Federation Services (AD FS) versions 3.0, 4.0, and 5.0, and Okta.

STANDARD DEPARTMENT HEADER PACKAGE

A department or division within your organization may need a personalized digital presence. A Department Header Package is a cost-effective way for these groups to differentiate themselves informatively and graphically from the look of the main website while still benefiting from the functionality, service, and support of your Web Central Starter system. Unique customizations include:

- Department-specific URL
- Separate SSL Certificate / DNS & Hosting
- Department Logo
- Global Navigation and Menus
- Banner Image(s) and/or Slideshow Image(s) (if applicable)
- Graphic Links
- Widget Content

BANNERS

A cost-effective way to bring a different look to specific pages or departments is by placing a unique banner image on those pages. Each banner can rotate through as a slide show.

CIVICPLUS MARKETPLACE APP

The CivicPlus Marketplace App is a fully configurable mobile application that serves as a centralized digital hub for community engagement across all CivicPlus solutions. Offering residents convenient access to your agency's information and services, as well as native SeeClickFix 311 CRM starter functionality, the app enhances transparency, service accessibility, and community satisfaction by serving as a mobile gateway to essential services and civic resources.

Our app offers extensive customization options, allowing agencies to configure branding, buttons, and links in real time to maintain brand consistency and enhance the user experience with over 300 configurable icons. It integrates seamlessly with CivicPlus solutions, including SeeClickFix 311 CRM, municipal websites, and mass notifications, providing a unified platform for streamlined engagement. The app improves service visibility and trust by enabling quicker responses to resident concerns and supports diverse community needs, from reporting issues to registering for classes. Additionally, its multi-jurisdictional capabilities allow residents to engage across neighboring areas while offering agencies control over displayed branding and information.

UPGRADE TO PLATINUM SECURITY

CivicPlus' Platinum Hosting and Security package comes with enterprise-level Cloudflare software and:

- Fully customized Web Application Firewall (WAF), customized for our application
- OWASP ModSecurity Core Rule Set protects you against the Top 10 vulnerabilities identified by the Open Web Application Security Project (OWASP), such as SQL injection (SQLi) and cross-site scripting (XSS) attacks
- User agent blocking
- Block or challenge visitors by IP address, autonomous system number (ASN) or country code
- Reputation-based threat protection and collective intelligence (CI) to identify new threats

CONSULTING ENGAGEMENT

Implementing a new software solution is a huge undertaking. Not only does it touch every department in your organization, it has the potential to positively impact the end-users in your community. Sometimes getting to that

positive end point is tough with incongruent agendas from stakeholders such as elected officials and department heads. CivicPlus consulting helps your organization do the heavy-lifting, starting with data-driven research and ending with service-level process optimization. We'll help you facilitate the tough conversations and guide you to set realistic timelines and tasks for implementation as well as assist you in setting goals and sustainment plans for your launch and beyond.

CREDIT CARD PROCESSING WITH CIVICPLUS PAY

CivicPlus Pay (Pay) is our integrated, secure, PCI-compliant, utility application. Pay acts as the connector to facilitate a transaction between the CivicPlus solution and the selected payment gateway. CivicPlus has partnered with several integrated gateways which we can assist with the facilitation, set-up, support, and troubleshooting services. Pay can also integrate with many other supported gateway providers in addition to our partner network, in a more limited fashion, to assist you in developing a successful system. To utilize any of the approved gateways, an agreement will need to be executed directly between you and the vendor, that will assess separate merchant account and transaction fees. Additional information can be provided upon request.

Because EMV and Card-Swipe devices are encrypted specifically for individual payment gateways, you'll need to procure any required devices directly from your selected gateway provider for either purchase or rent.

Invoicing Details

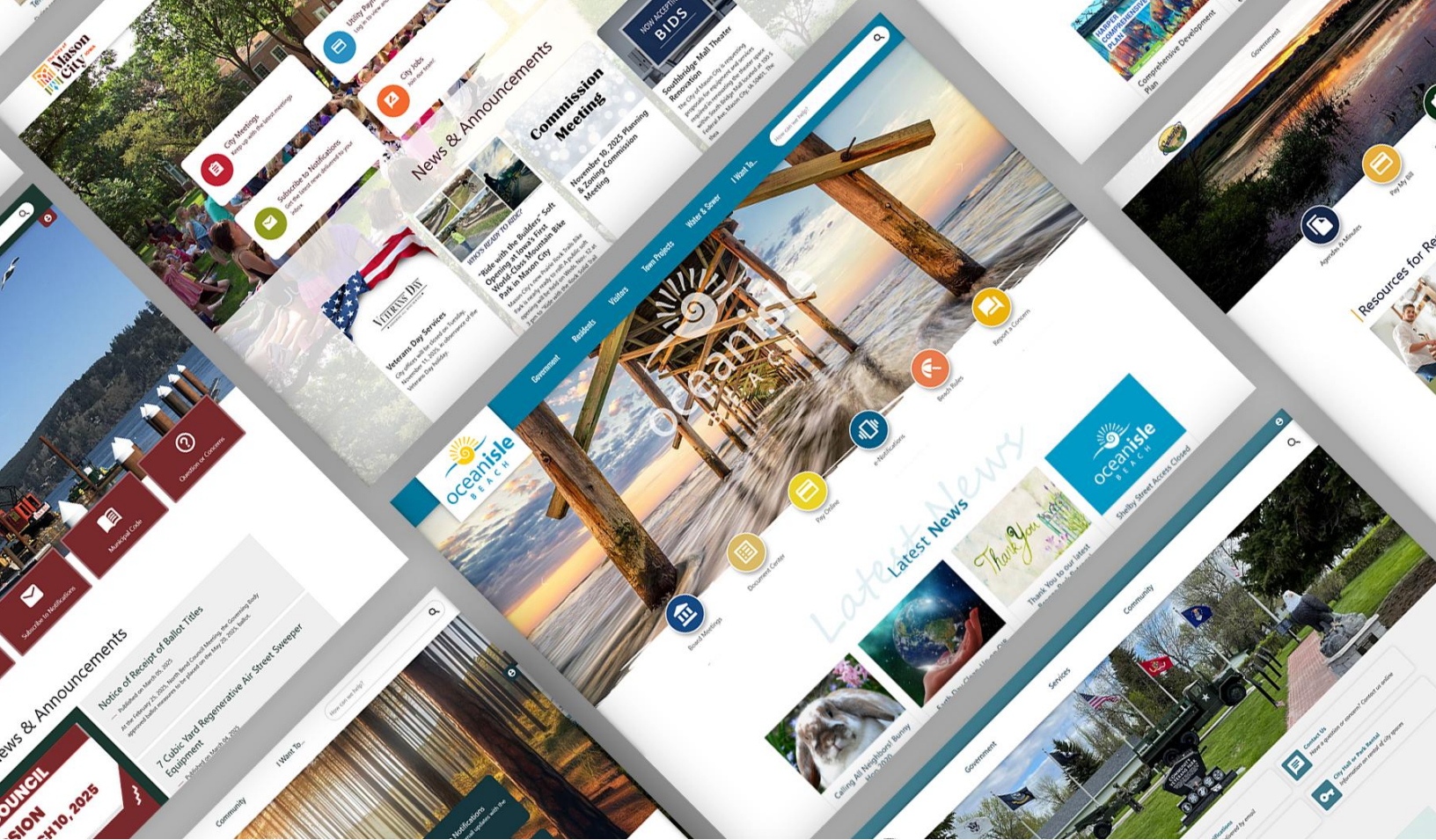
- 100% of Year 1 cost upon contracting.
- Annual recurring services shall be invoiced on the start date of each renewal term.
- Annual recurring services shall be subject to a 5% annual increase beginning in year 2 of service.
- All invoices are due within 30 days of the date of such invoice.

If the payment terms noted above does not meet your needs, please discuss with us so that we can try to accommodate your goals.

Disclaimer

PROPOSAL AS NON-BINDING DOCUMENT

A successful project begins with a contract that meets the needs of both parties. This proposal is intended as a non-binding document, and the contents hereof may be superseded by an agreement for services. Its purpose is to provide information on a proposed project we believe will meet your needs based on the information available. If awarded the project, CivicPlus reserves the right to negotiate the contractual terms, obligations, covenants, and insurance requirements before a final agreement is reached. We look forward to developing a mutually beneficial contract with you.



QUOTE FOR BRUCEVILLE-EDDY, TEXAS WEBSITE UPGRADE

Proposal Date: July 30, 2026

Valid for 60 days

Toni Oesterle

Director of Client Services

Toni@MunicipalOne.com

816-207-2110

Municipal One

19570 County Line Road

Smithville, MO 64089

www.MunicipalOne.com

PROJECT OVERVIEW

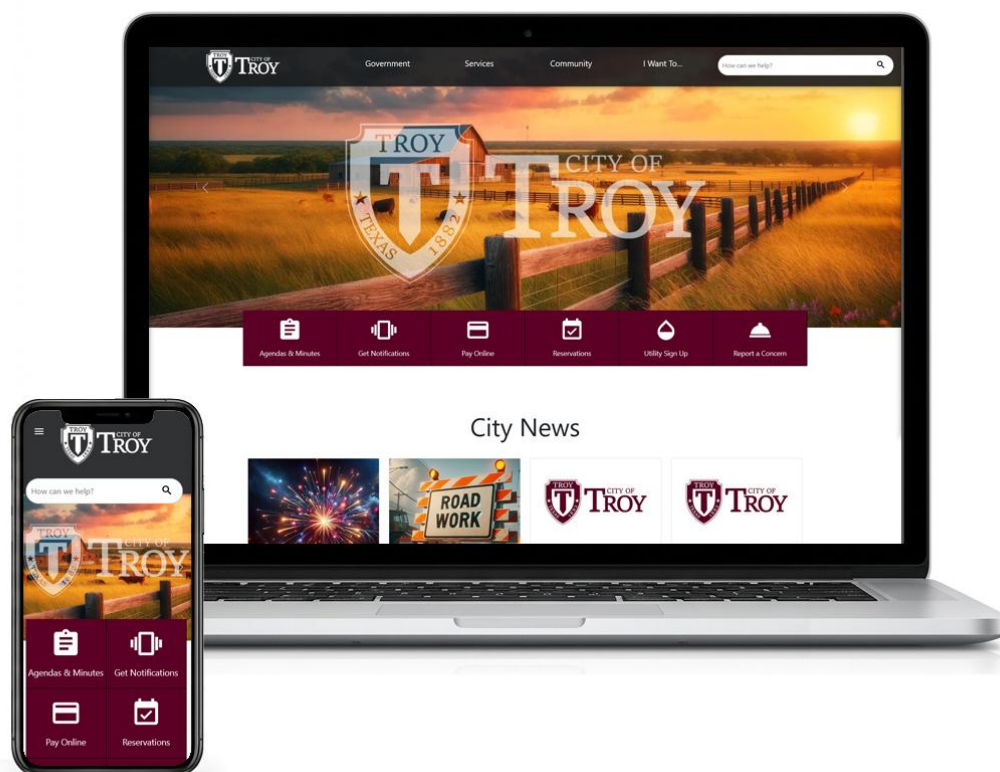
The City of Bruceville-Eddy is looking to upgrade its website with an ADA-compliant design, streamlined tools for managing content updates, and enhanced online services. With over 18 years of experience working with cities and counties across the country, Municipal One offers an all-in-one solution tailored for local governments. Our platform will provide:

- A mobile-friendly, ADA-compliant website meeting the WCAG 2.1 AA standards
- Simple publishing of agendas, news, and notifications
- Integrated online payments
- An extensive collection of tools designed specifically for government
- Technical support Monday through Friday 7 a.m. to 7 p.m. with 24/7 monitoring and emergency support

THE SOLUTION – MUNICIPAL ONE

Mobile-First Custom Design

Your unique, mobile-responsive site will capture the essence of your community and serve as both a communication tool and a public-facing platform — accessible on any device.

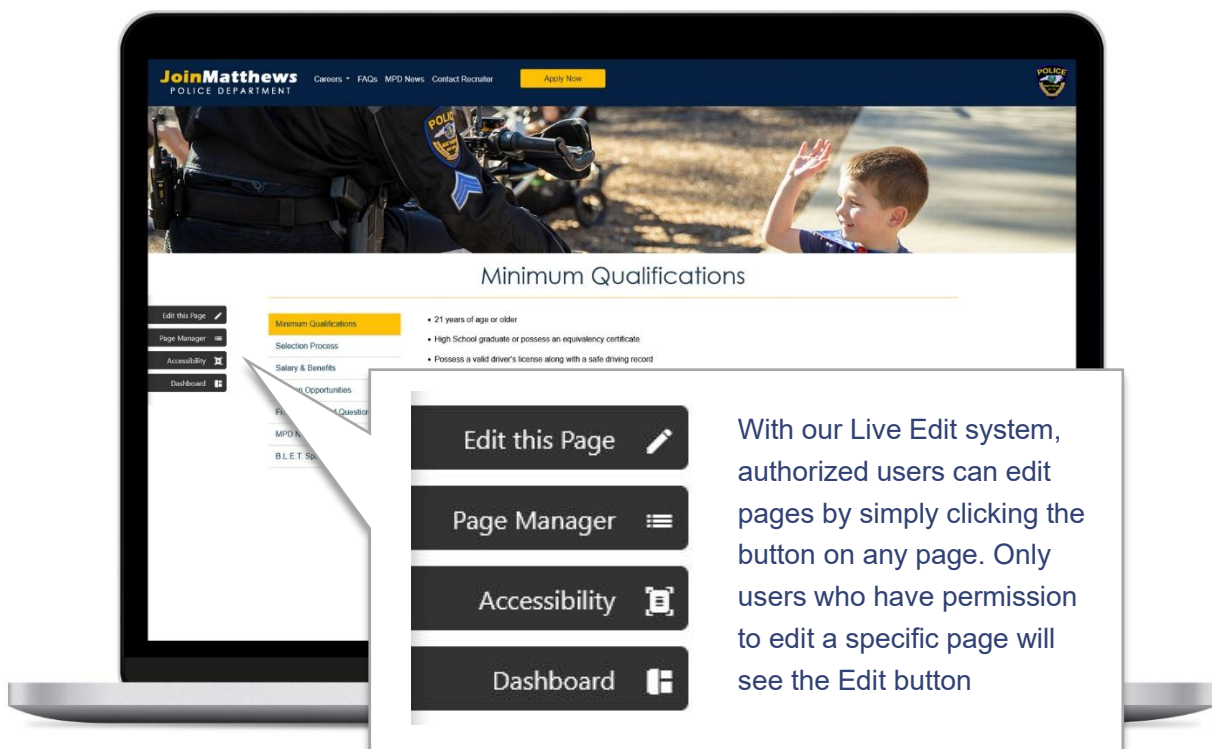


Professional Content Setup

Our proven development process handles organization, layout, and graphic design so your site is ready to go on day one, with minimal effort from your staff.

Point-and-Click Online Tools

No programming knowledge or special software required. Any staff member can upload documents, add pages, update images, and manage content from any device — including a smartphone or tablet.



Turn-Key Hosting and Security

Secure hosting in top-tier national data centers with SSL, DDoS mitigation, built-in ADA accessibility tools, and ongoing software updates — all included in your annual fee.

KEY FEATURES

Accessible and ADA-Compliant

Every page includes a WCAG 2.1 AA checker, and the platform is built to ensure all residents can navigate your site regardless of ability.

Easy-to-Use, Flexible CMS

Update content, change layouts, and manage your site with a modular system that eliminates costly change requests and restrictive templates.

Content Organization

Municipal One has built and migrated millions of web pages. Our expertise will help you reach and maintain your goal of easy access.

- Intuitive navigation with clear, logical menu structures
- Quick links for frequently accessed items
- Powerful search to help residents find what they need fast

Integrated Online Services

Your website will include the government-focused features your community needs:

- Online forms for quick, convenient communication
- Automated daily digest email notifications customized for each subscriber
- News, bids, jobs, calendars, document center, and more

Optional Seamless Integrations

The Municipal One platform offers advanced software solutions that integrate seamlessly with your website:

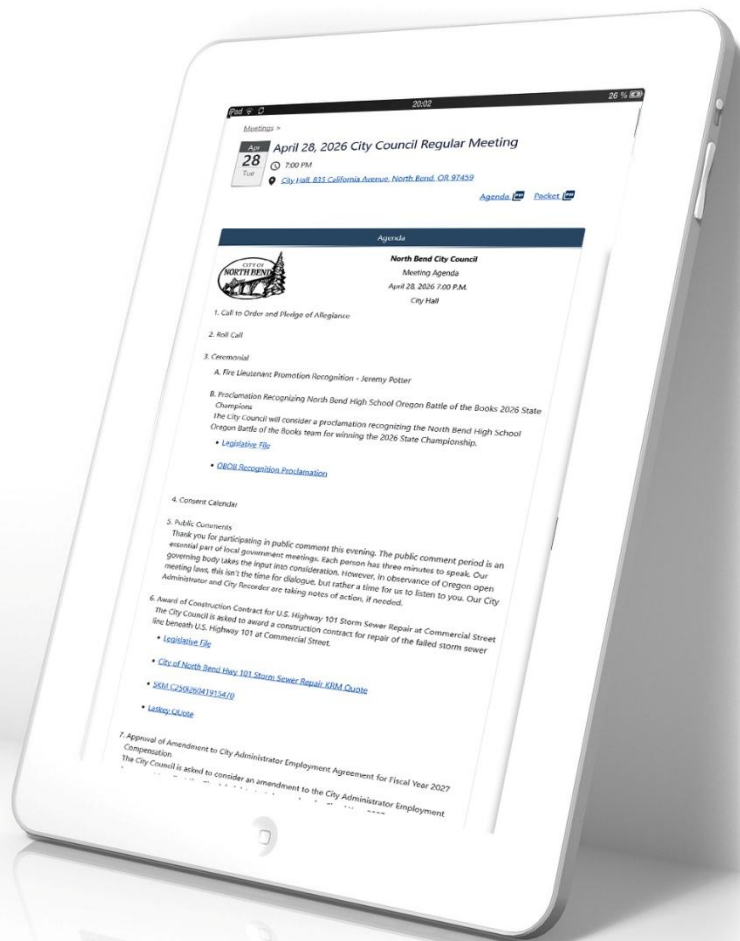
- Agenda management with digital staff reports and workflows, one-click publishing, automated PDF packets, real-time minutes with video bookmarks
- Permit and application portal with workflows, two-way communications, and integrated payment processing
- Branded Economic Development subsite with a unique design and menu structure managed from the same dashboard

24/7 Support and Maintenance

Live support Monday through Friday from 7 a.m. to 7 p.m. Central with 24/7 monitoring and emergency support. When you need help, you'll talk to a real person who knows your site and cares about your success.

MOBILE-FRIENDLY AGENDAS & MINUTES

Our agenda management system saves staff time, keeps board members up to date, and helps the community find just what they are looking for. Accessible, responsive, and easy to use.



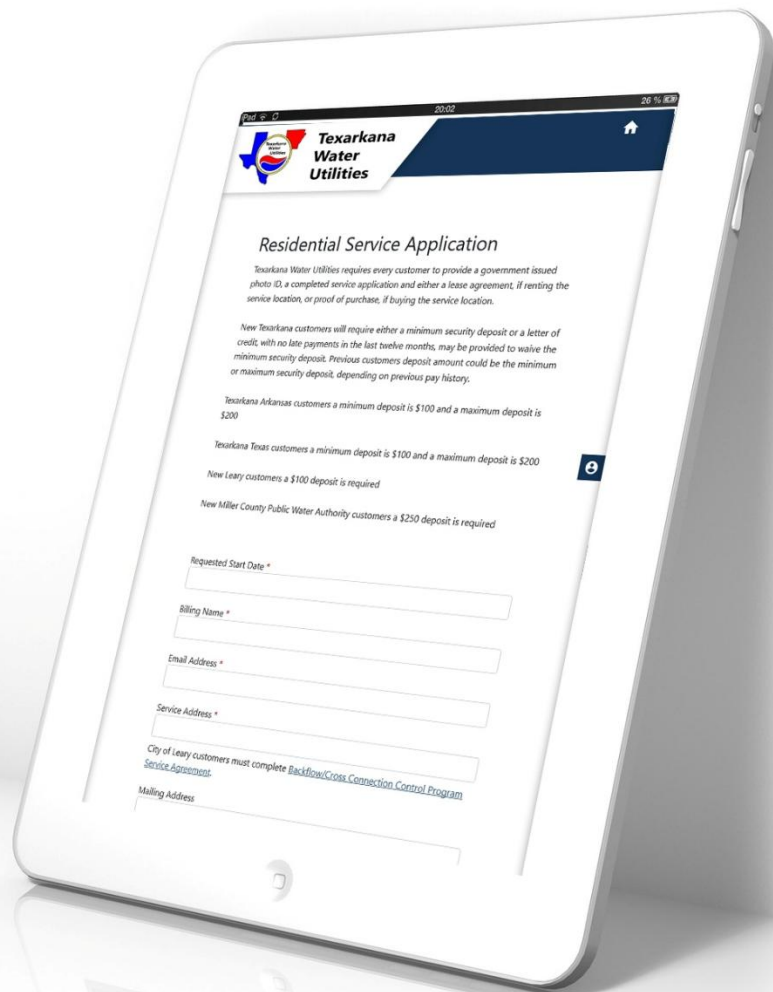
“Municipal One’s agenda management system has made our packet process more efficient, organized, and transparent. The platform is user-friendly, and their support team has been outstanding.”

- Maycie Jaehnig, City Recorder
City of North Bend, Oregon

PAPERLESS APPLICATIONS & PERMITS

The renewal pile on the counter? Gone. The manual data entry? Gone. Municipal Workspaces replaces the manual steps in your building permit process with a fully automated, resident-facing portal. Applicants submit and pay online, your office completes the initial review, and the application routes automatically to your third-party inspector. Staff see a live dashboard of incoming applications instead of a pile of paperwork.

STRs, zoning applications, and more – same process, same simplicity. Staff see a live dashboard of incoming applications and current status instead of a pile of paperwork. The structured process means the documentation and all conversations are stored in one place, providing a complete snapshot of each transaction.



PRICING

	Website Only \$3,200/yr	+ Agenda Management \$5,500/yr (Most Popular)	+ Forms & Workspaces \$7,900/yr
Point-and-click editing, no developer needed	✓	✓	✓
Built-in ADA & WCAG 2.1 AA compliance	✓	✓	✓
Custom logo design	✓	✓	✓
Custom email notifications	✓	✓	✓
Integrated payments via Stripe	✓	✓	✓
ADA-compliant agenda builder with automated PDF packets	–	✓	✓
Digital minutes signatures	–	✓	✓
Automatic YouTube bookmarking	–	✓	✓
Permit workflows & routing	–	–	✓
Communication log with notes, attachments, and payments	–	–	✓

All three tiers include a locked-in annual rate, no automatic price increases, and no long-term contract.

One-time setup fee: \$1,800.

ADDITIONAL OPTIONS

- **Economic Development Portal**

A branded, standalone-feeling site for economic development, with its own look and its own permissions, running on the same platform as your main city site.

One-time setup: \$2,500, no added annual cost

- **Integrated Payments**

All you need is a free Stripe.com account, there is no additional software fee.

Transaction fees can be passed along to residents at Stripe's standard rate, currently 2.9% plus \$0.30 per transaction.

TIMELINE

Typical Development Timeline: 8 to 12 weeks

WHAT SETS MUNICIPAL ONE APART

1. **Ease of Use**

Built for every staff member, not just tech-savvy ones.

2. **Stable, Predictable Pricing**

We do not automatically raise prices every year. The price we quote is the price you pay.

3. **One Platform That Grows with You**

Start with what you need and add solutions as your needs and budget evolve.

4. **A True Software Development Company**

We're not a private equity roll-up. We're a software development company that reinvests in our platform, ships continuous improvements, and builds our roadmap around client feedback.